

IT Operations Management

An aerial photograph of a dense urban skyline, likely Shanghai, featuring numerous skyscrapers and a river. Overlaid on the image are numerous glowing white lines that crisscross the scene, representing a complex network or data flow. The lines originate from various points and converge towards the center, creating a sense of dynamic connectivity.

For more information and assistance

[Micro Focus Training](#)

[Learning Paths and Certification](#)

[Adoption Readiness Tool \(ART\)](#)

[Contact Us](#)

Micro Focus Certification Levels

Micro Focus certification levels enable you to prove your degree of mastery of Micro Focus products. Use certifications to verify your abilities and enhance your career. Certifications are available in four levels of increasing difficulty.



Micro Focus Specialist

Specialist badges are awarded in conjunction with training courses. Candidates must demonstrate a fundamental knowledge of technology, product concepts, and operations for a specific product role.



Micro Focus Certified Professional

Professional certifications are awarded based on passing an exam. Recommended training courses are identified to provide a learning path to attain the required skills. Candidates must demonstrate that they are fully competent in product concepts and operations in specific or multiple product roles.



Micro Focus Certified Expert

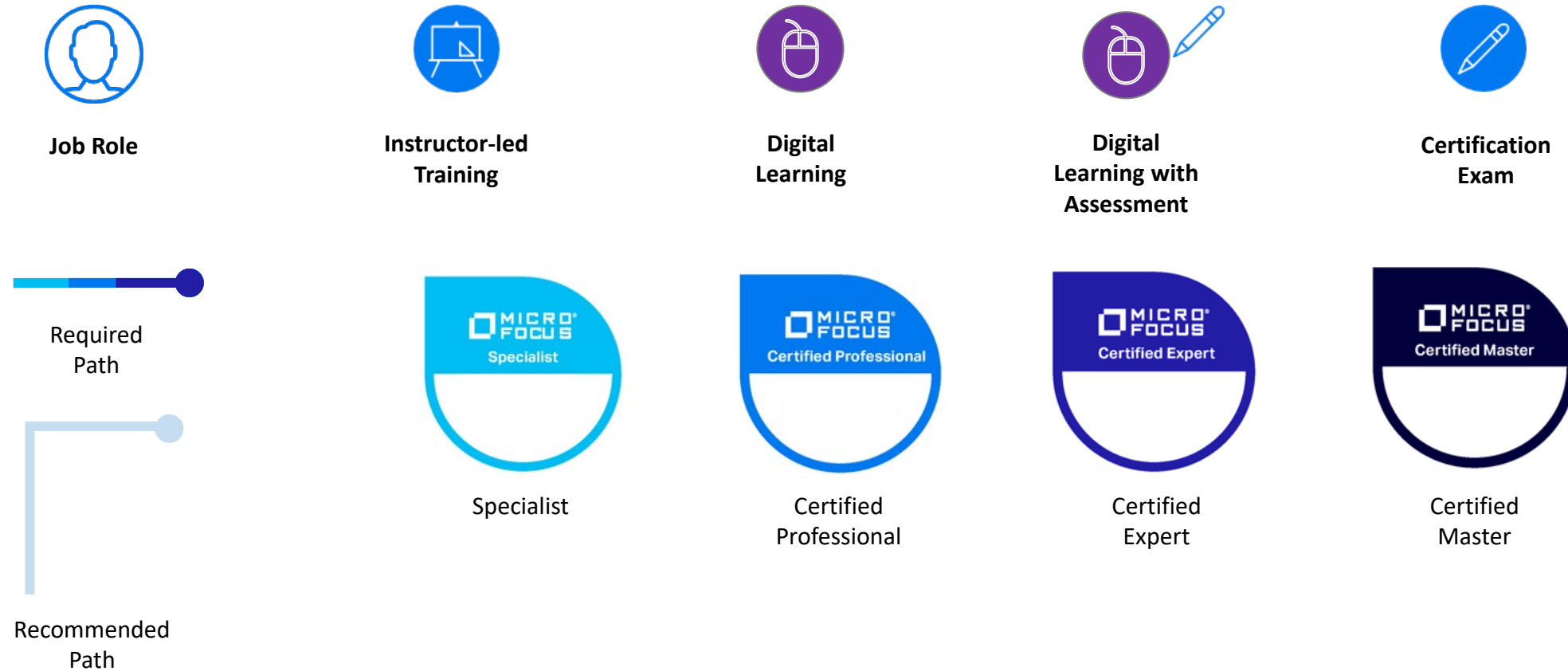
Expert certifications are awarded based on passing an exam. Recommended training courses are identified to provide a learning path to attain the required skills. Candidates must demonstrate operational expertise and an understanding of advanced concepts.



Micro Focus Certified Master

The pinnacle of our certifications. Master certifications are awarded based on passing an exam plus completion of other certifications and courses. Candidates must demonstrate mastery of multiple product roles or various products in a suite or solution group.

Certification Learning Path – Symbolology



For additional questions on certification
Email: Certification@microfocus.com

ITOM – Certification and Badging Learning Paths by Solution Group

[Data Center Automation](#)

[Hybrid Cloud Management](#)

[Network Operations Management](#)

[Operations Bridge](#)

[Robotic Process Automation](#)

[Service Management Automation](#)

[Solutions Business Manager](#)

[UCMDB and Universal Discovery](#)

[Data Protector](#)

[Container Deployment Foundation](#)

To view all our Education Offerings
Visit: microfocus.com/training

Data Center Automation (DCA) – Job Roles and Certification

Job Roles



DCA Operators,
Authors, Administrators,
and Auditors



Server
Automation
Administrator



OO Authors
and
Administrators

Badges and Certification



DCA Author
Specialist



DCA Admin
Specialist



SA Core Administration
Specialist



Operations
Orchestration
Certified
Professional



DCA Operator
Specialist



DCA Auditor
Specialist



DCA Certified
Professional

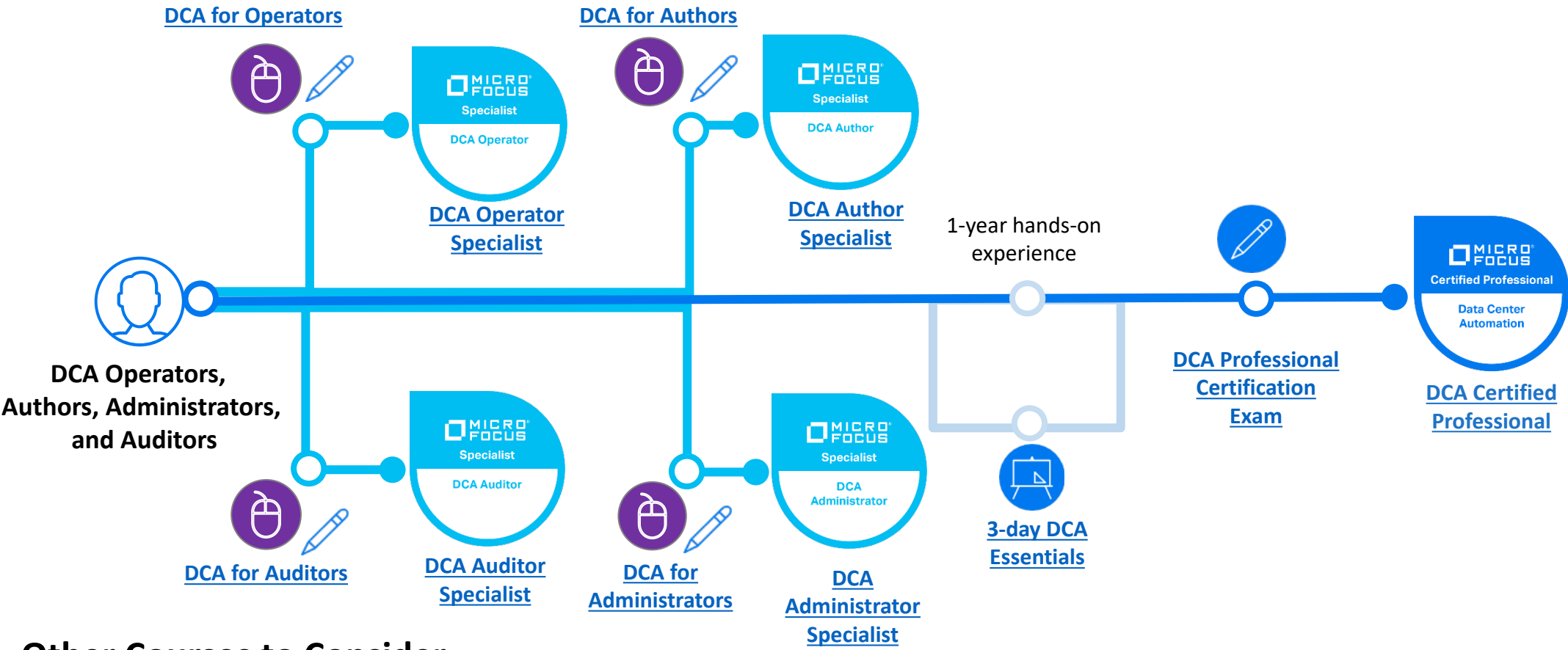


SA Policy Administration
Specialist



SA Operations
Administration Specialist

Data Center Automation (DCA) Certified Professional



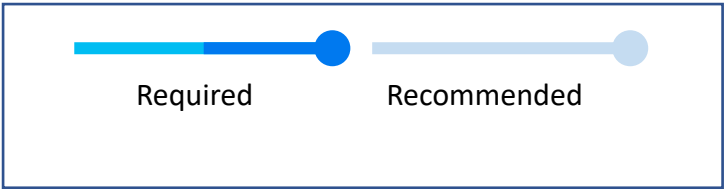
Other Courses to Consider



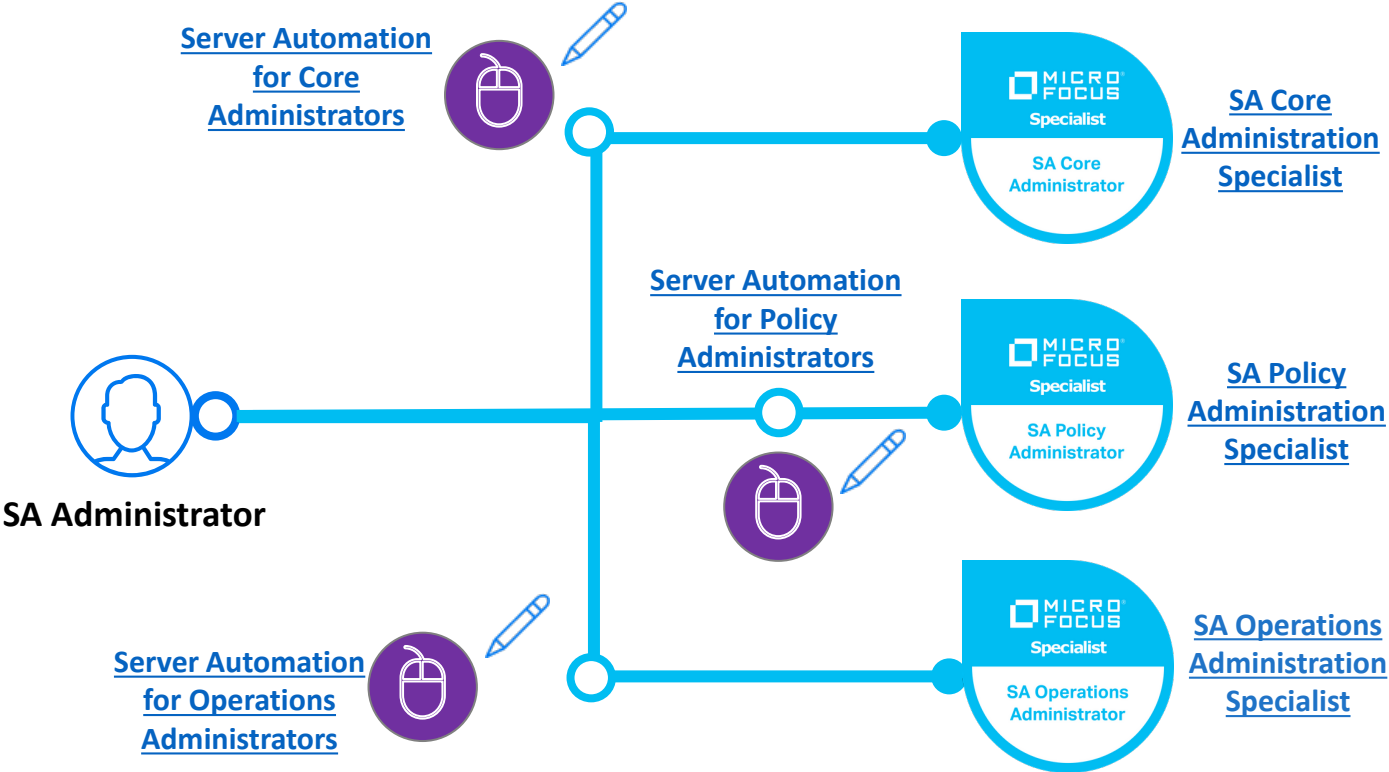
[SA for Core Administrators](#)



[CSA Essentials](#)



Server Automation (SA) Administrator



Other Roles



HCM Administrators



Operations
Orchestration
Administrators



DCA
Administrators

Other Courses to Consider



OO Digital Learning
for Authors



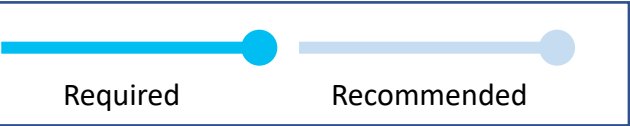
OO Flow
Development



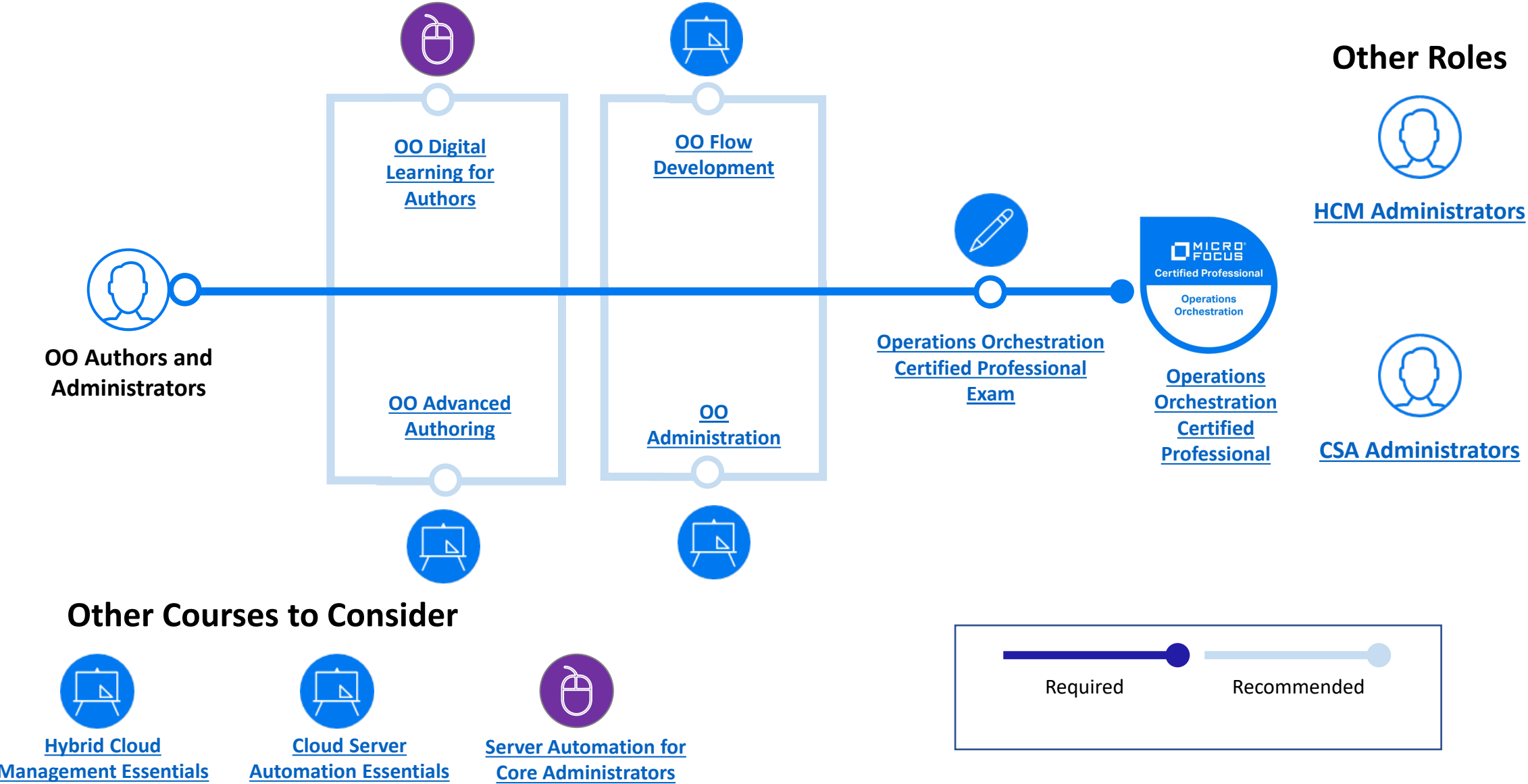
3-day DCA
Essentials



OO Advanced
Authoring



Operations Orchestration (OO) – Authors and Administrators



Hybrid Cloud Management (HCM) – Job Roles and Certification

Job Roles



HCM



HCMX



CSA
Administrator



Hybrid Cloud Management (HCM) Administrator

(Currently no certification available)



Other Roles



Operations
Orchestration
Authors and
Administrator



CSA Administrator



Hybrid Cloud Management Essentials

Other Courses to Consider



OO Digital
Learning for
Authors



OO Flow
Development



OO Advanced
Authoring

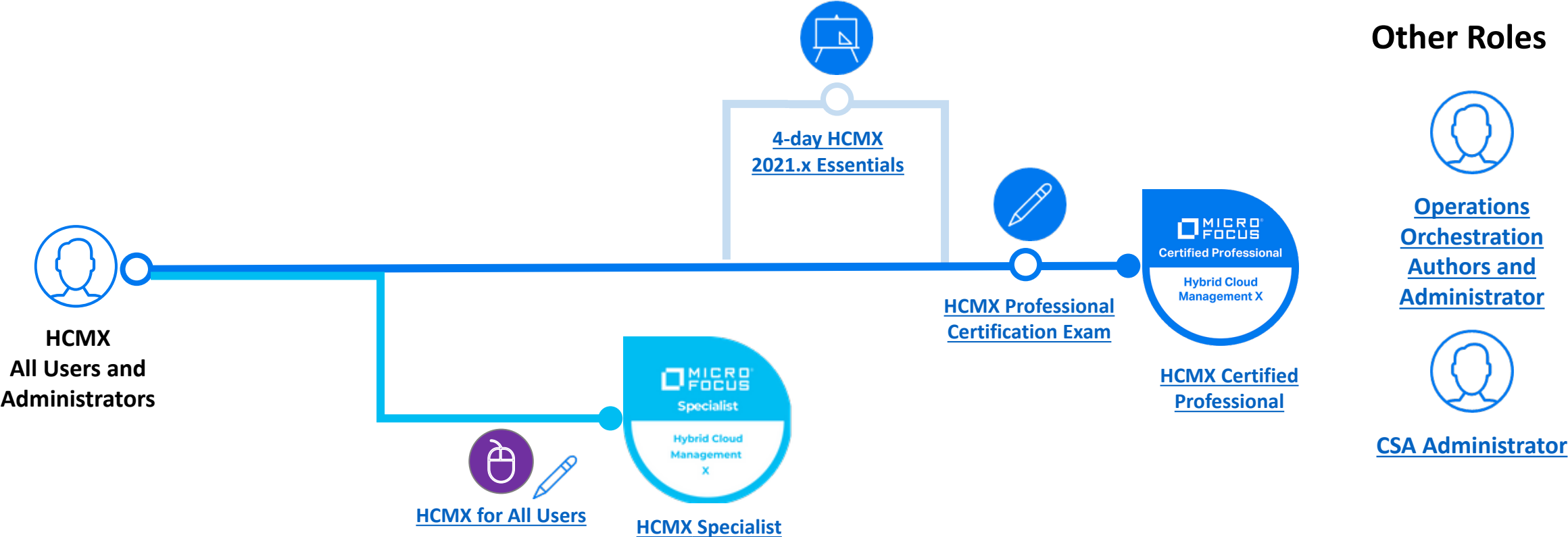


Cloud Server
Automation
Essentials



Server Automation for
Core Administrators

Hybrid Cloud Management X (HCMX) All Users

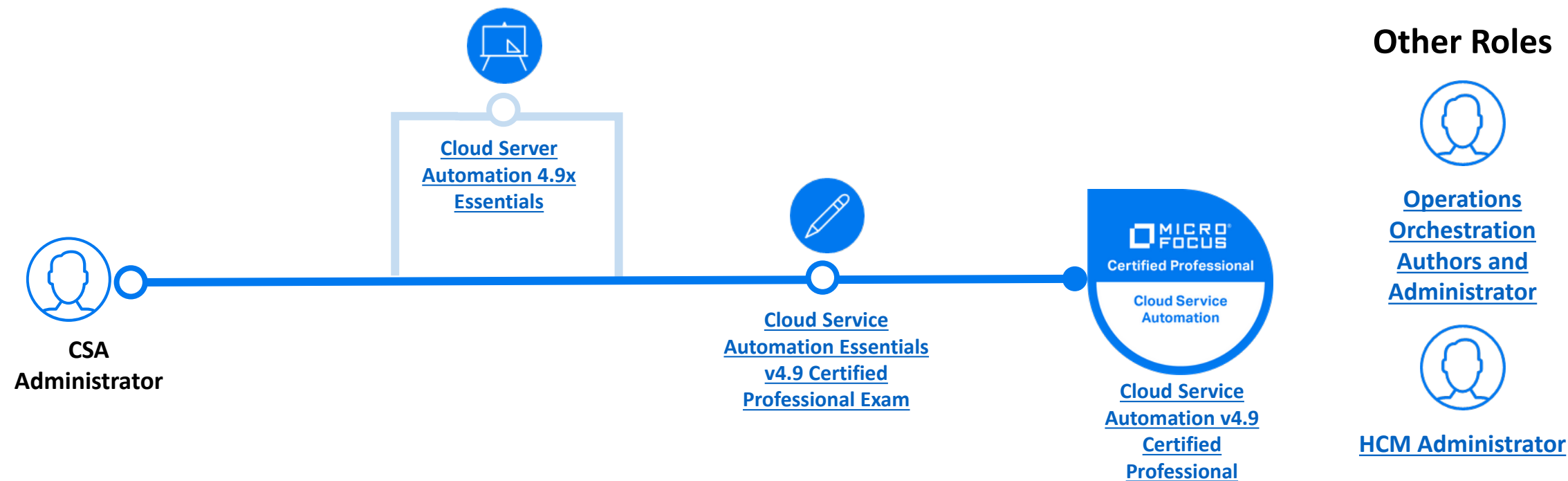


Other Courses to Consider

- 
OO Digital Learning for Authors
- 
OO Flow Development
- 
OO Advanced Authoring
- 
Cloud Server Automation Essentials
- 
Server Automation for Core Administrators



Cloud Server Automation (CSA) Administrator



Other Courses to Consider



Network Operations Management (NOM) – Job Roles and Certification

Job Roles



NNMi
Operators and
Administrator



NA Operators and
Administrators

Badges and Certification



NNMi Operator
Specialist



NNMi Certified
Professional



NNMi Certified
Expert

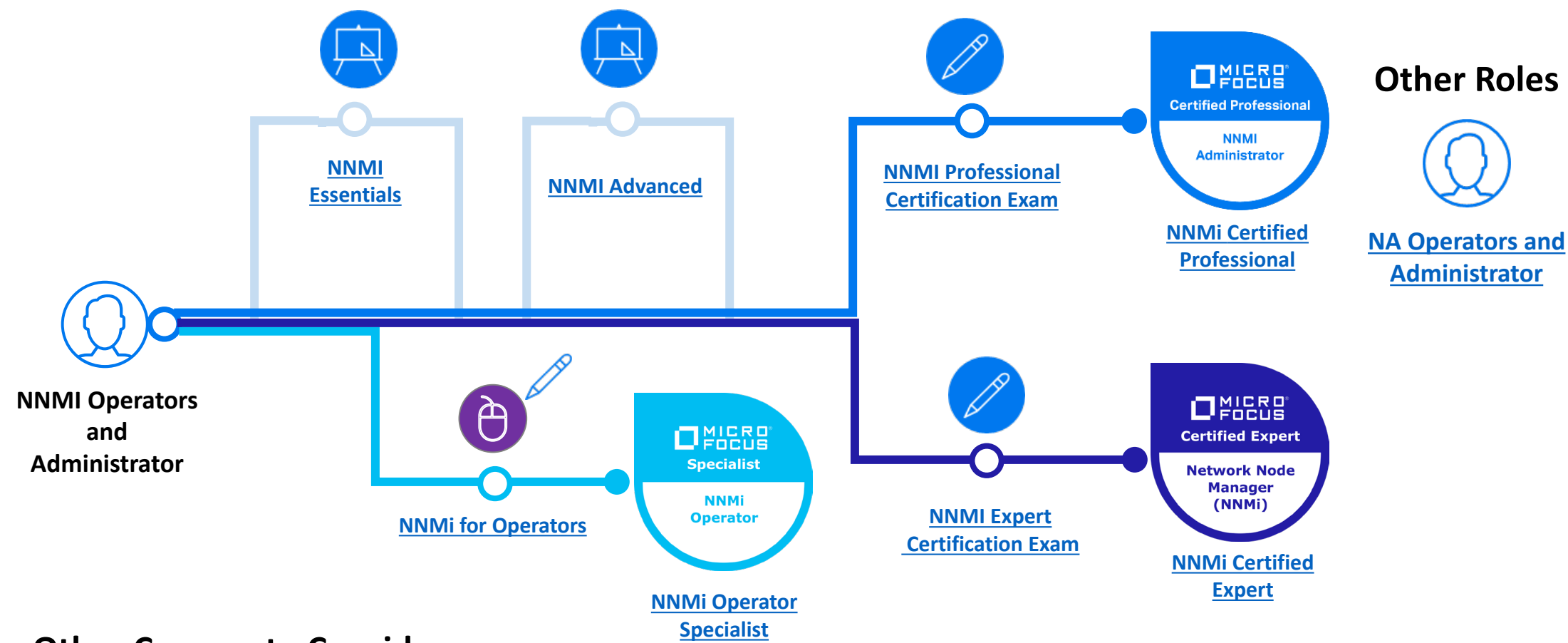


Network
Automation
Operator Specialist

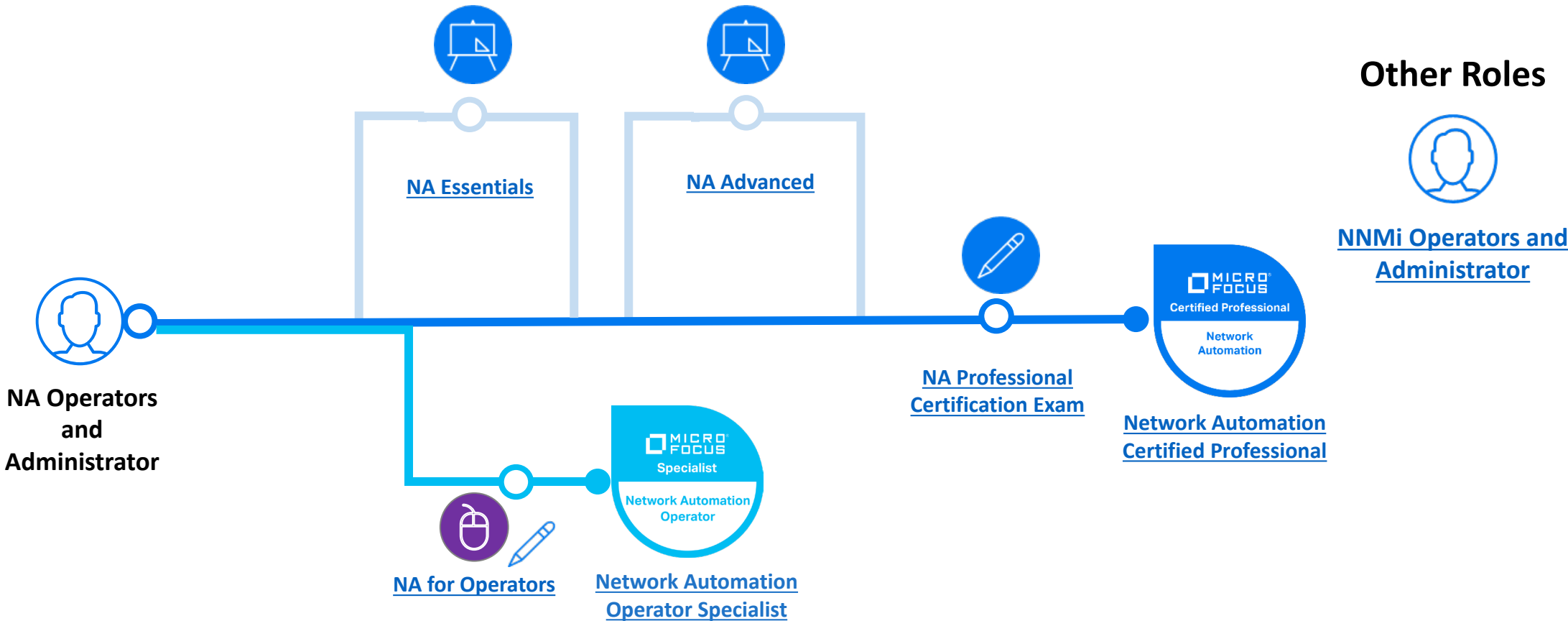


Network Automation
Certified Professional

NNMI Operators and Administrator



NA Operators and Administrators



Other Courses to Consider



NNMi for Operators



NNMi Essentials



NNMi Advanced



BVD & NOM
Optic Data Lake Reporting



Operations Bridge (OpsB) – Job Roles and Certification

Job Roles



OBM
Operators and
Administrators



APM Operators and
Administrators



SiteScope
Administrators

Badges and Certification



OBM Operator
Specialist



OBM Certified
Professional

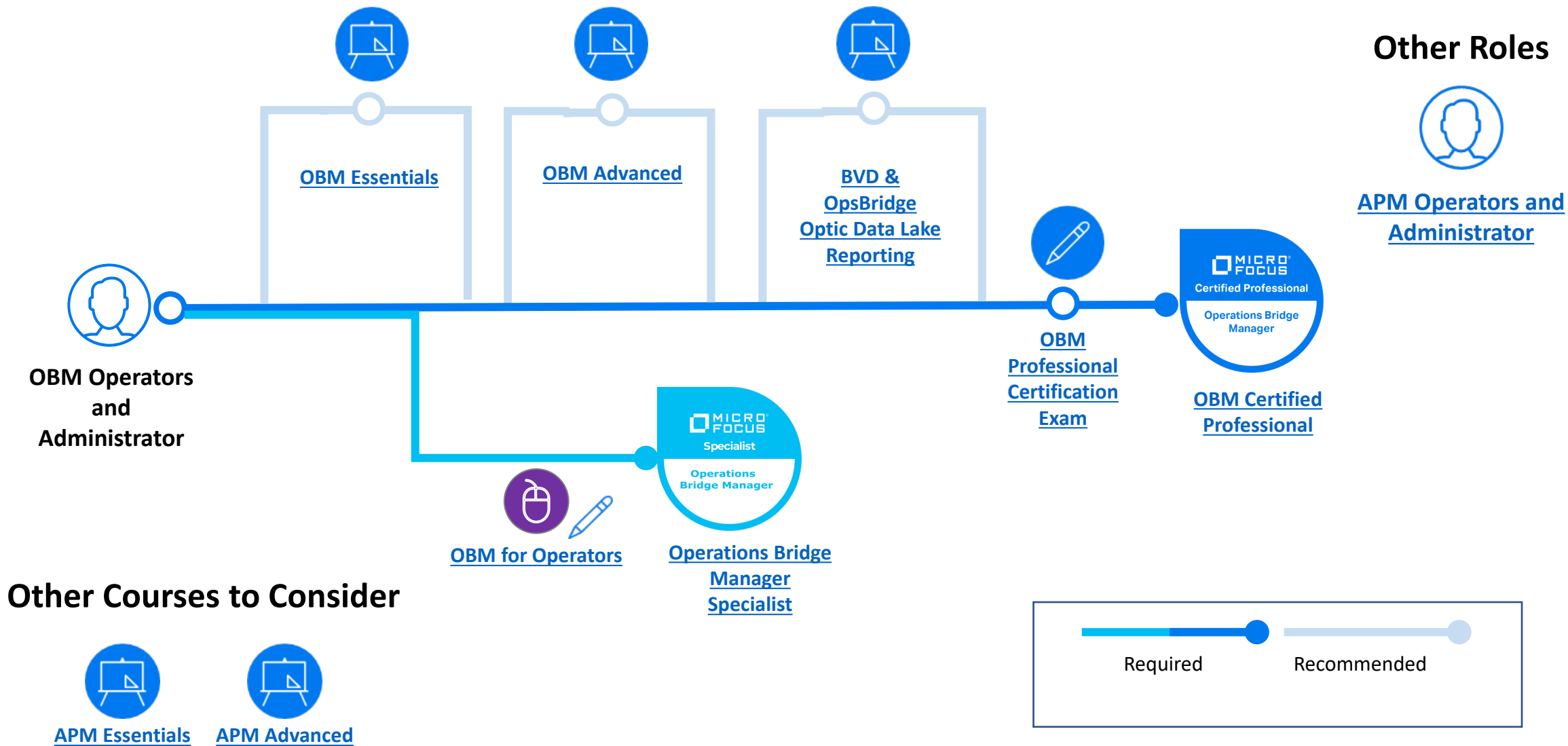


APM Certified
Professional

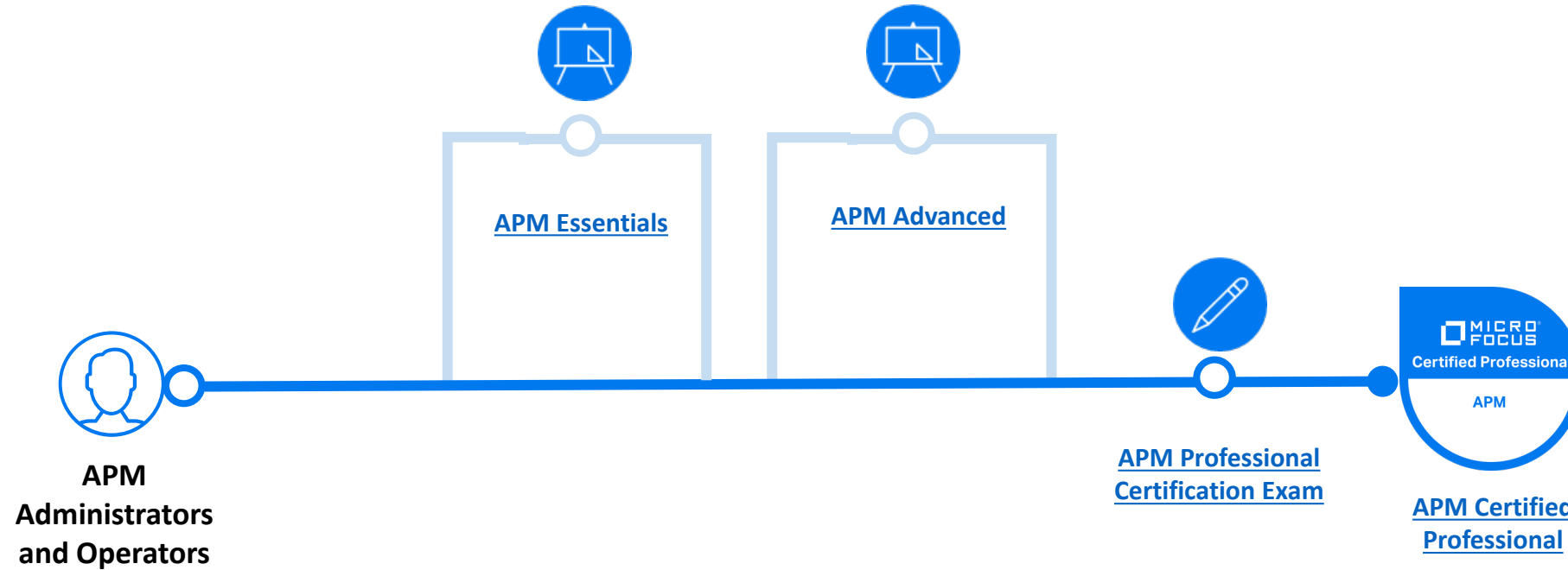


SiteScope
Certified
Professional

Operations Bridge Manager (OBM) – Administrator and Operators



Application Performance Management (APM) – Administrator and Operators



Other Roles



OBM Operators and Administrator

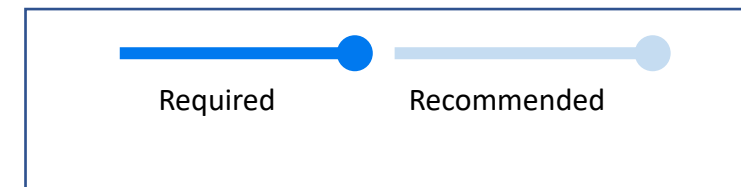
Other Courses to Consider



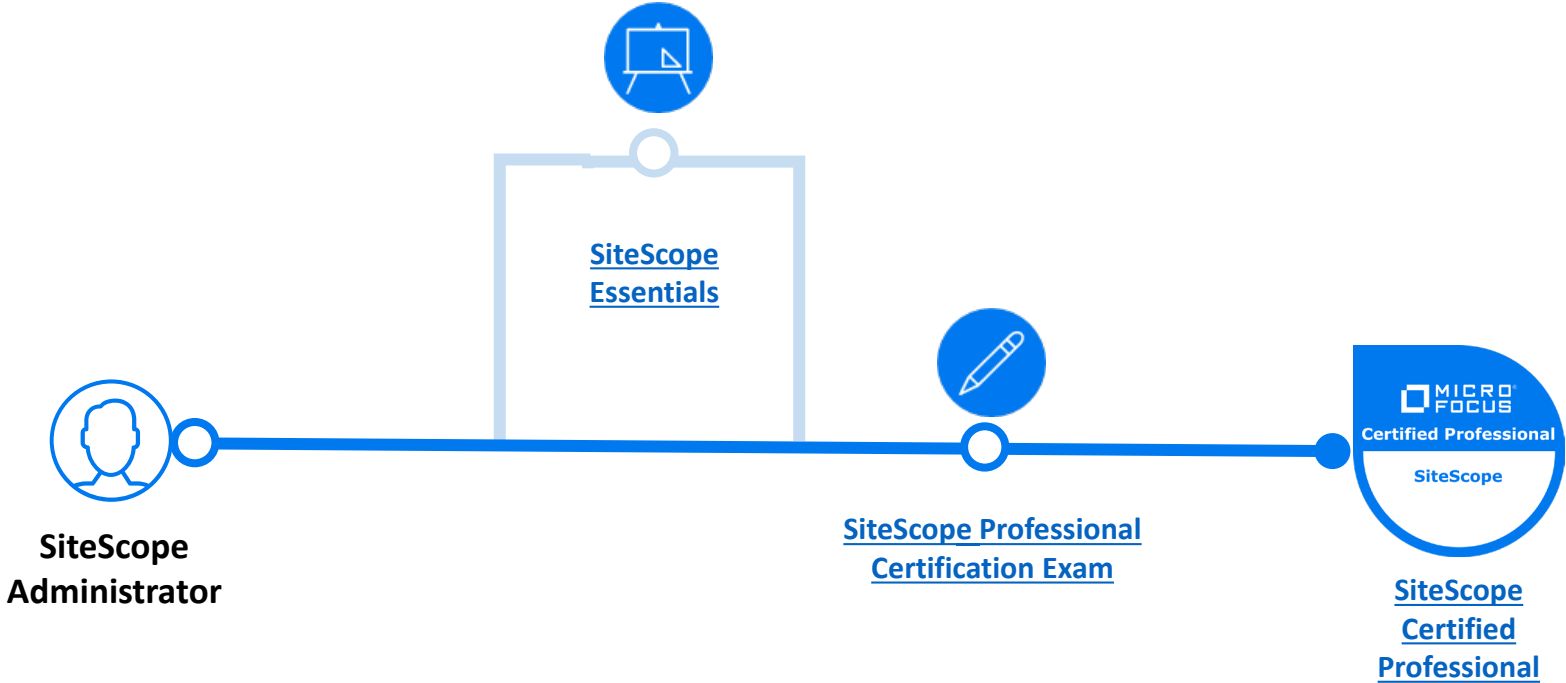
OBM Essentials



OBM Advanced



SiteScope – Administrator



Other Roles



APM Operators and Administrator



OBM Operators and Administrator

Other Courses to Consider



APM Essentials



APM Advanced



OBM Essentials



OBM Advanced



Robotic Process Automation (RPA) – Job Roles and Certification

Job Roles



RPA Authors
and
Administrators

Badges and Certification

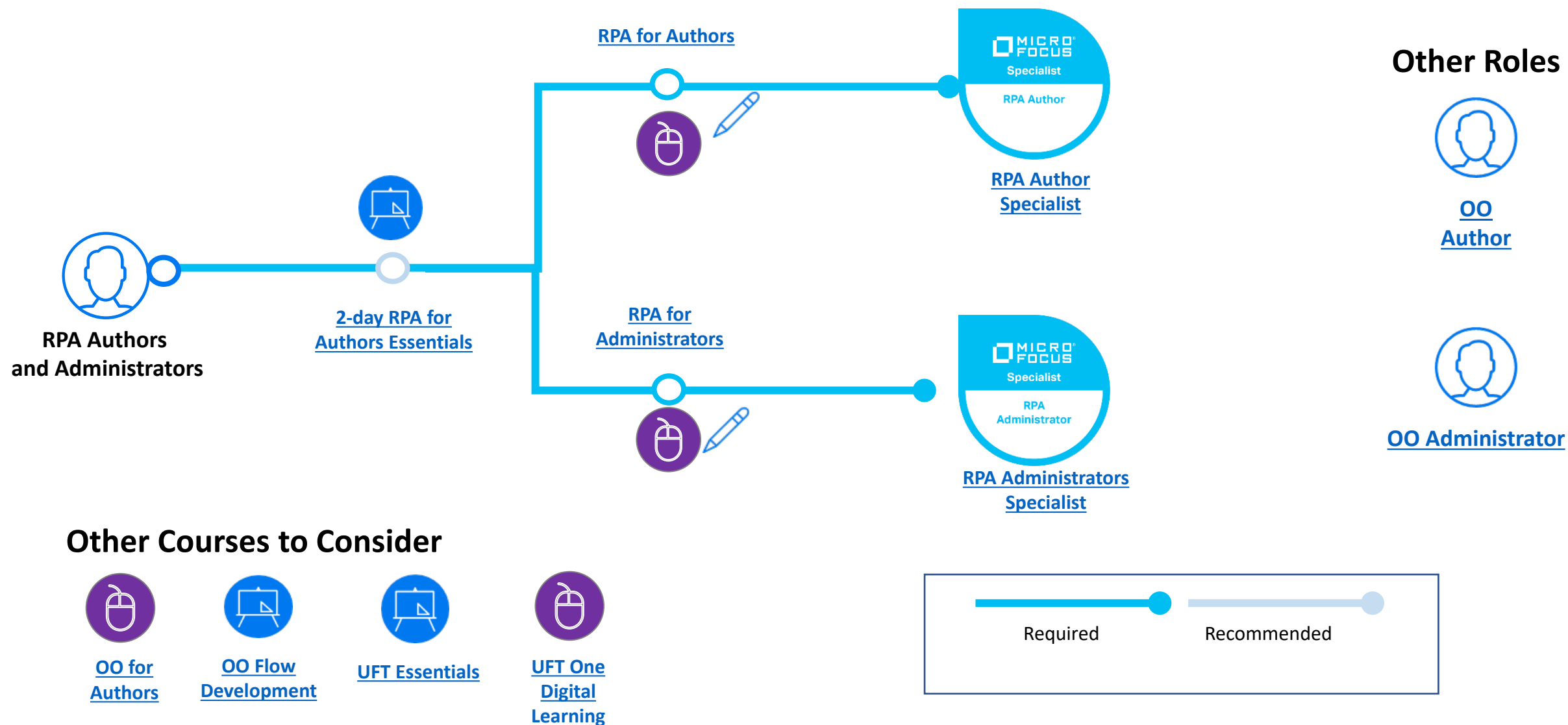


RPA
Author
Specialist



RPA
Administrators
Specialist

Robotic Process Automation (RPA) Authors and Administrators



Service Management Automation X (SMAx) Job Roles and Certification

Job Roles



SMAx
Administrators



SMAx Users



SMAx
Configuration &
Asset managers



SMAx Service
or Process
Owners

Badges and Certification



SMAx Administrator
Certified Professional



SMAx Certified
Specialist

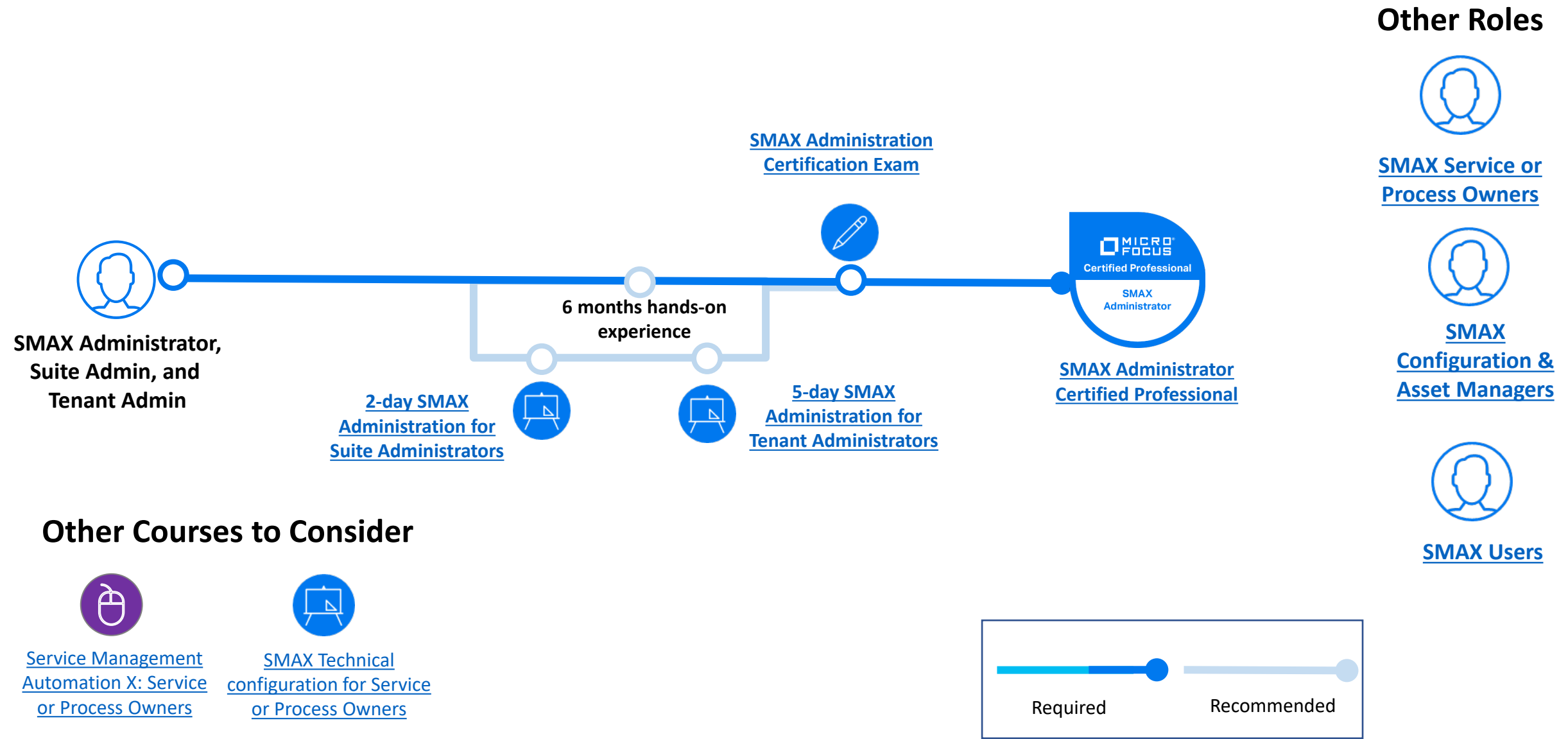


SMAx Service Desk
Agent Specialist

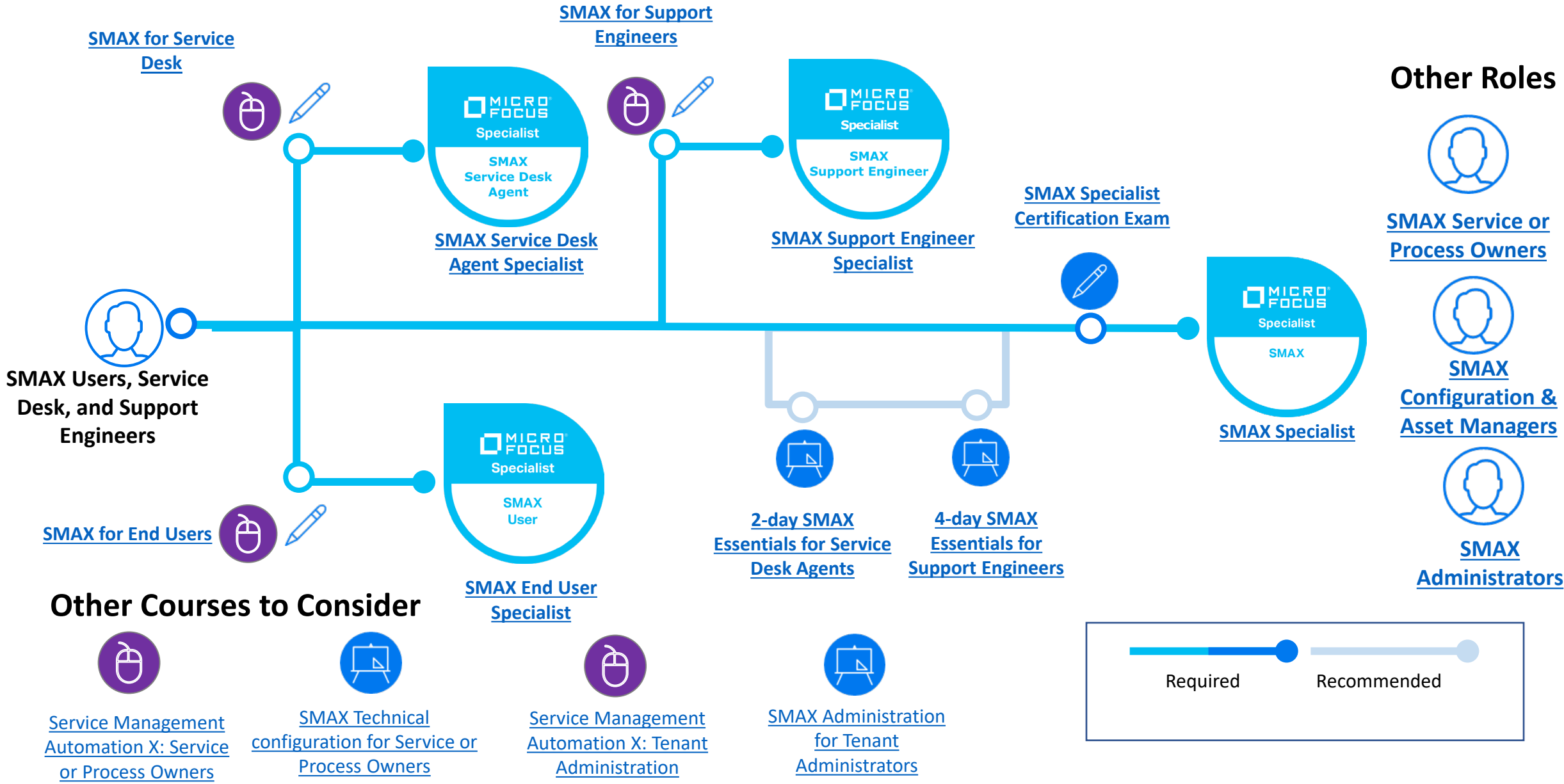


SMAx Support
Engineer Specialist

SMAX Administrators



SMAX Users



SMAX Configuration and Asset Manager (SACM)



Other Roles



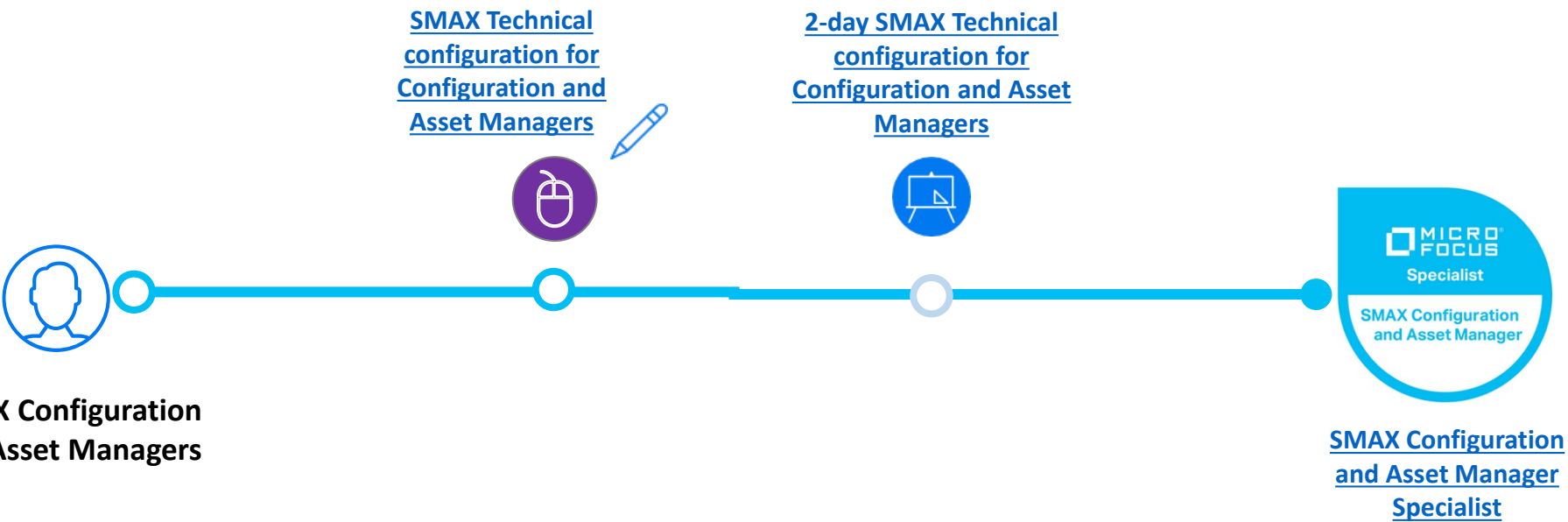
SMAX Service or Process Owner



SMAX Tenant and Suite Admin



SMAX Users



SMAX Configuration and Asset Managers

Other Courses to Consider



Service Management Automation X: Service or Process Owners



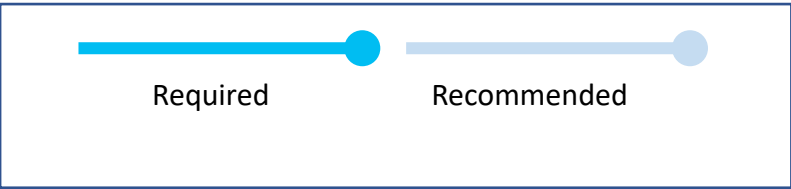
SMAX Technical configuration for Service or Process Owners



Service Management Automation X: Tenant Administration



SMAX Administration for Tenant Administrators



SMAX Service or Process Owner

(Currently no certification available)



Other Roles



SMAX Configuration & Asset Manager



SMAX Tenant and Suite Admin



SMAX Users



4-day SMAX Technical configuration for Service or Process Owners



SMAX for Service or Process Owner

Other Courses to Consider



Service Management Automation X: Suite Administrators



SMAX Administration for Suite Administrators



Service Management Automation X: Tenant Administration



SMAX Administration for Tenant Administrators

Asset Manager and Service Manager Job Roles and Certification

Job Roles



Asset Manager
Administrators



Service Manager
Administrators,
Technical Users and
Process Owners

Badges and Certification



Service Manager
Certified
Professional

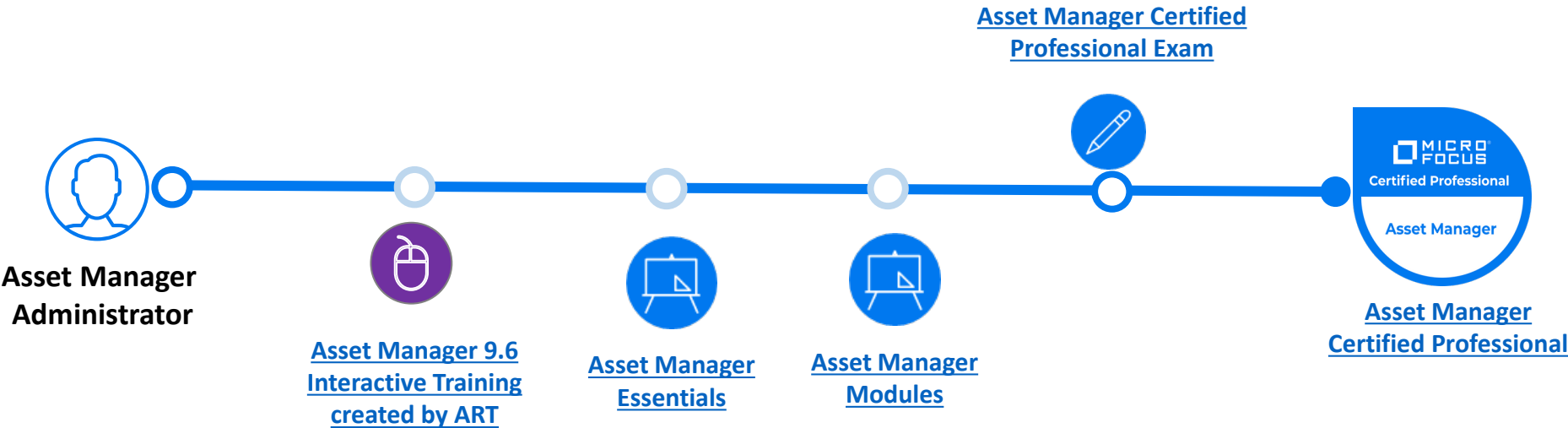


Service Manager
Certified Expert

Asset Manager – Administrator



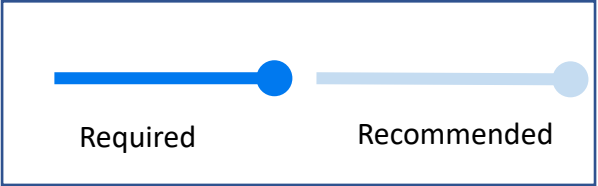
Other Roles



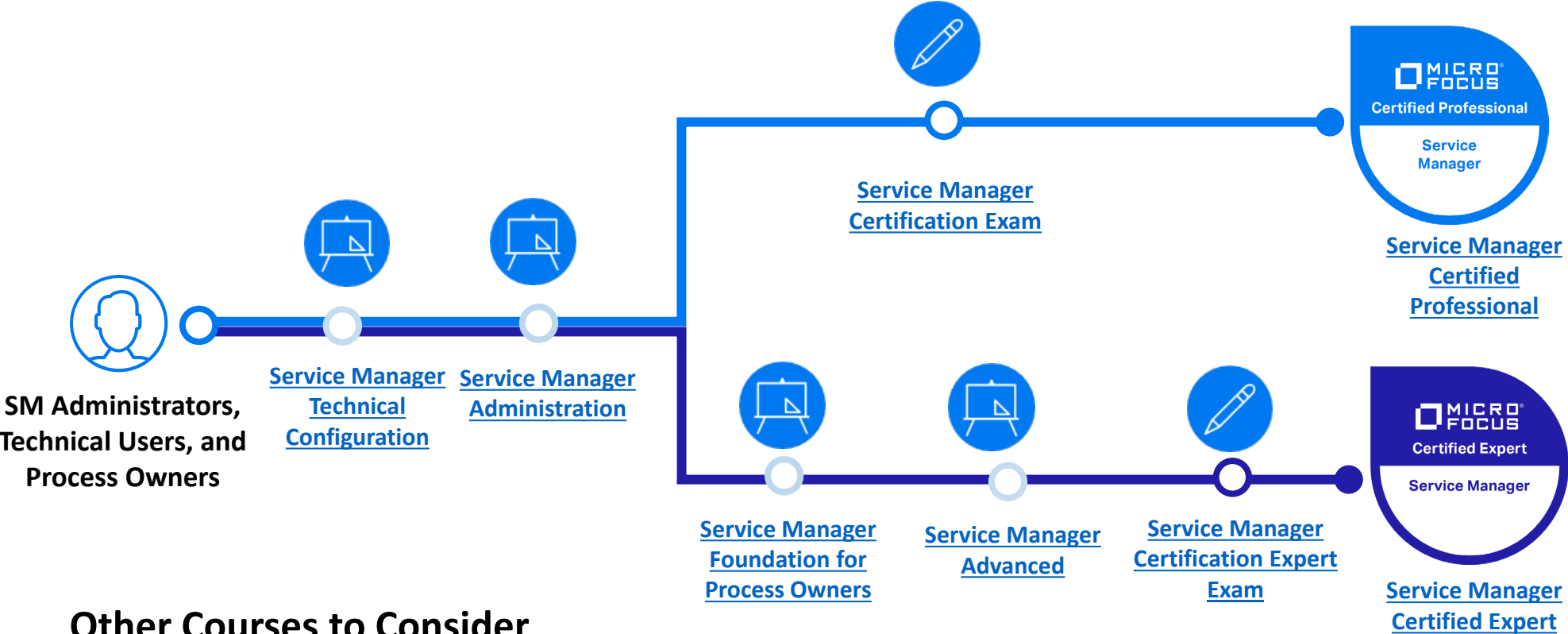
SMAX Configuration & Asset Managers

Other Courses to Consider




- 
Service Management Automation X: Service or Process Owners
- 
SMAX Technical configuration for Configuration and Asset Managers
- 
SMAX Technical configuration for Configuration and Asset Managers







Service Manager – Administrators, Technical Users, and Process Owners

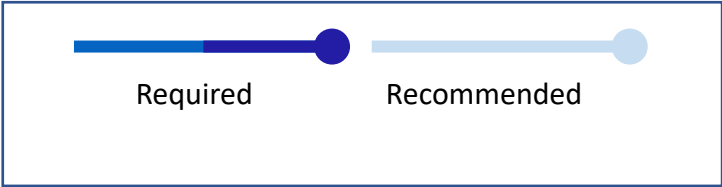


Other Roles

- 
SMA Service or Process Owner
- 
SMA Tenant and Suite Admin
- 
SMA Users

Other Courses to Consider

- 
Service Management Automation X: Service or Process Owners
- 
SMA Technical configuration for Service or Process Owners
- 
Service Management Automation X: Tenant Administration
- 
SMA Administration for Tenant Administrators



Solutions Business Manager (SBM) – Job Roles and Certification

Job Roles



SBM
Administrator



SBM Designer

Badges and Certification



SBM
Administrator
Certified
Professional



SBM Designer
Certified
Professional



SBM Designer
Certified Expert

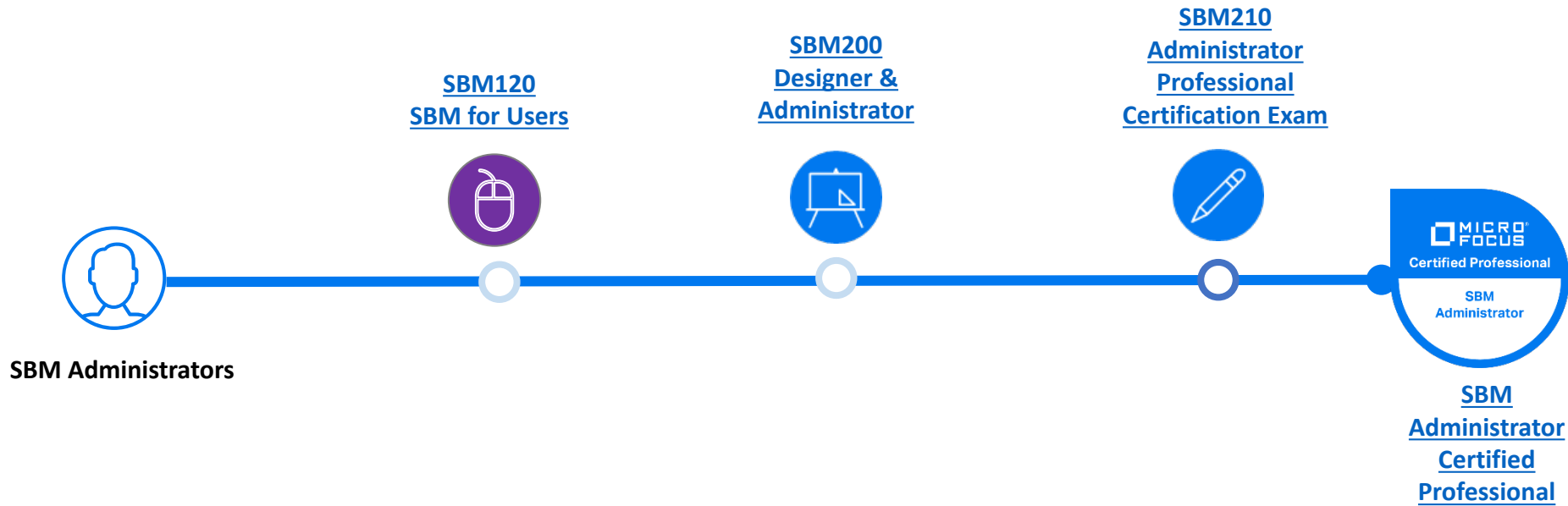
Solutions Business Manager – SBM Administrator



Other Roles



SBM Designer



Other Courses to consider



SBM100
SBM
Essentials



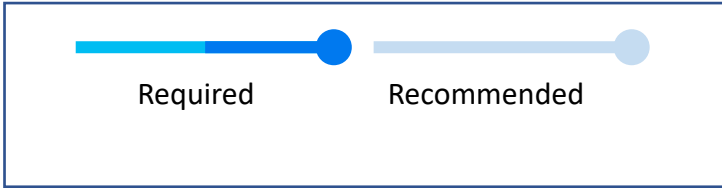
SBM300
Advanced
Designer



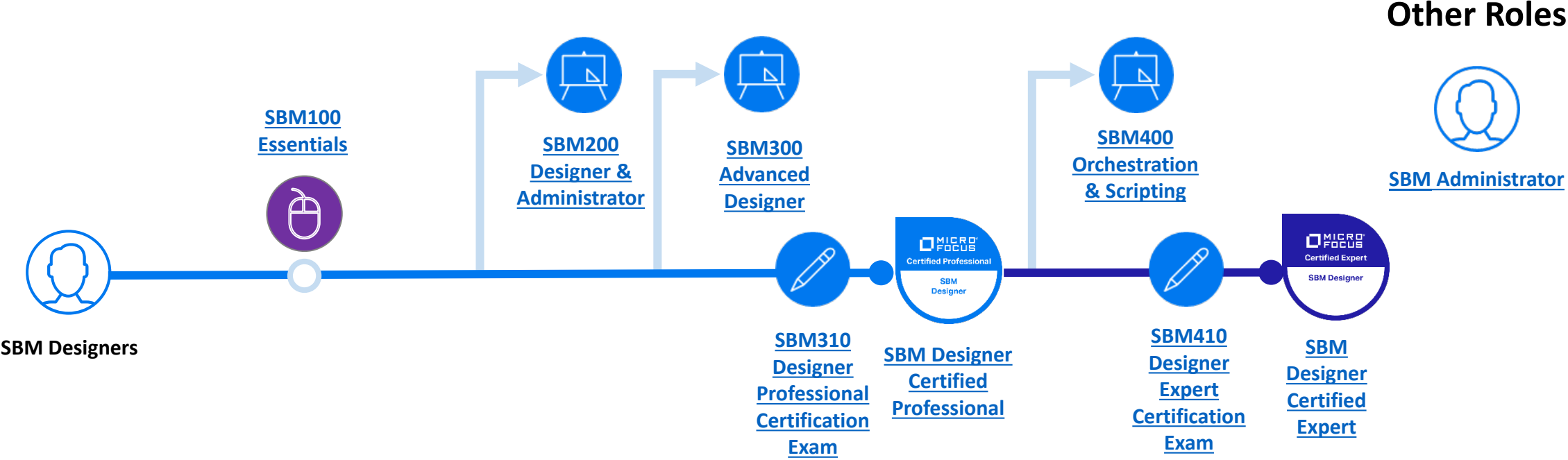
SBM400
Orchestration
& Scripting



SSM100
SSM
Essentials



Solutions Business Manager – SBM Designer



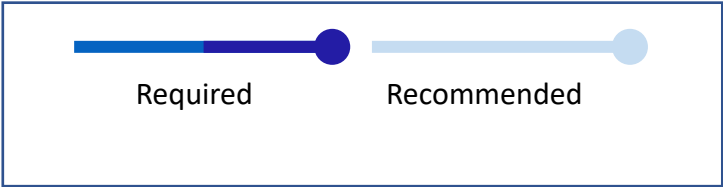
Other Courses to consider



SBM120
SBM for
Users



SSM100
SSM
Essentials



Universal CMDB and Universal Discovery (UCMDB) – Job Roles and Certification

Job Roles



UCMDB
Operators and
Administrators

Badges and Certification

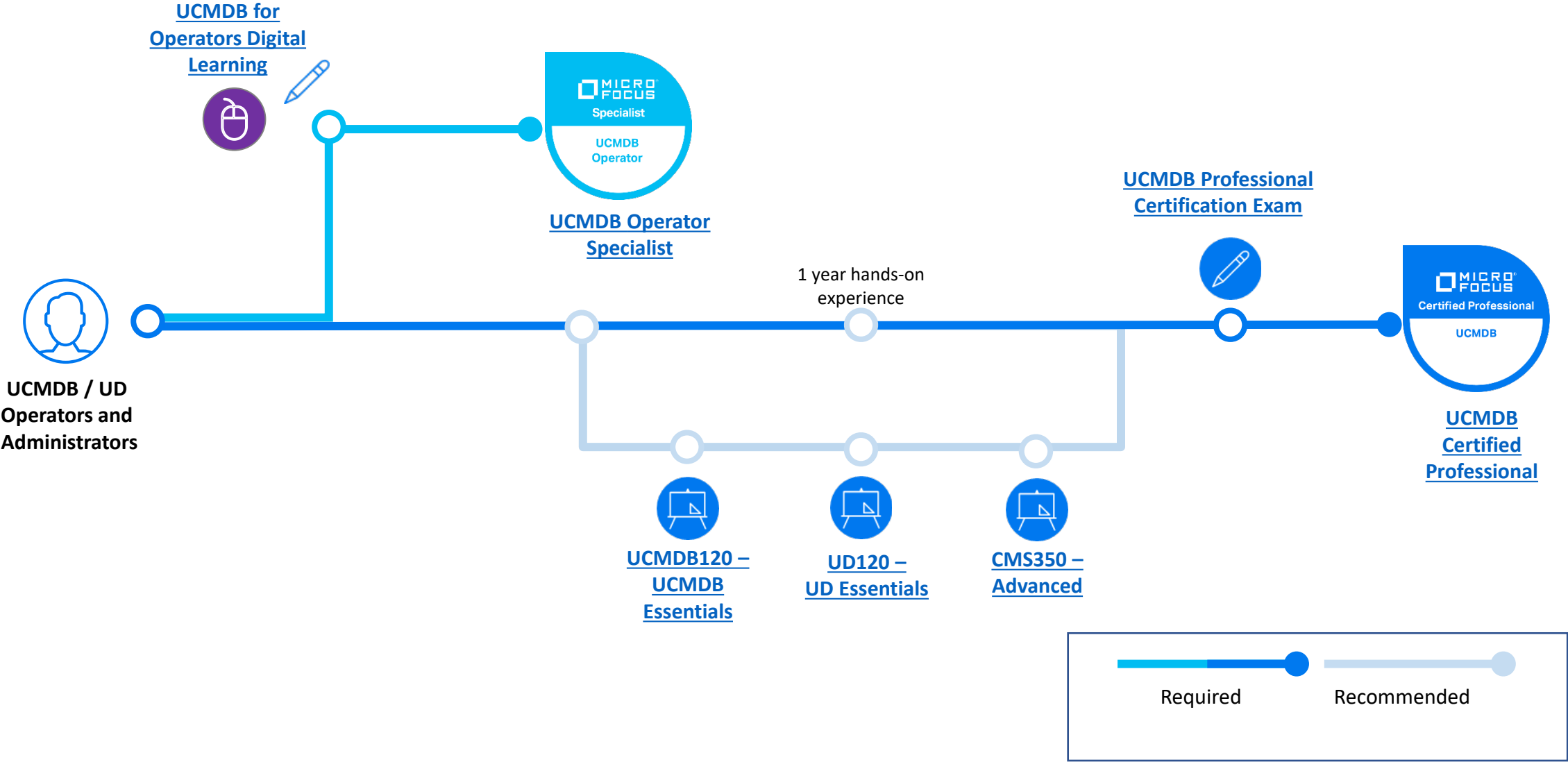


UCMDB Operator
Specialist



UCMDB
Certified
Professional

Universal CMDB and Universal Discovery – Operators and Administrators



Data Protector – Roles and Certification

Job Roles



Data Protector
Administrator



Data Protector
Expert

Badges and Certification

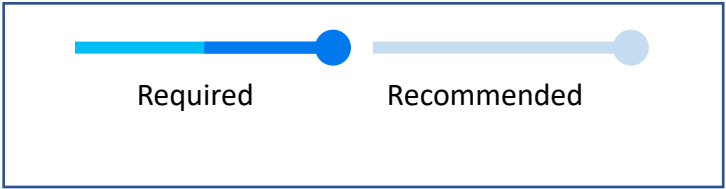
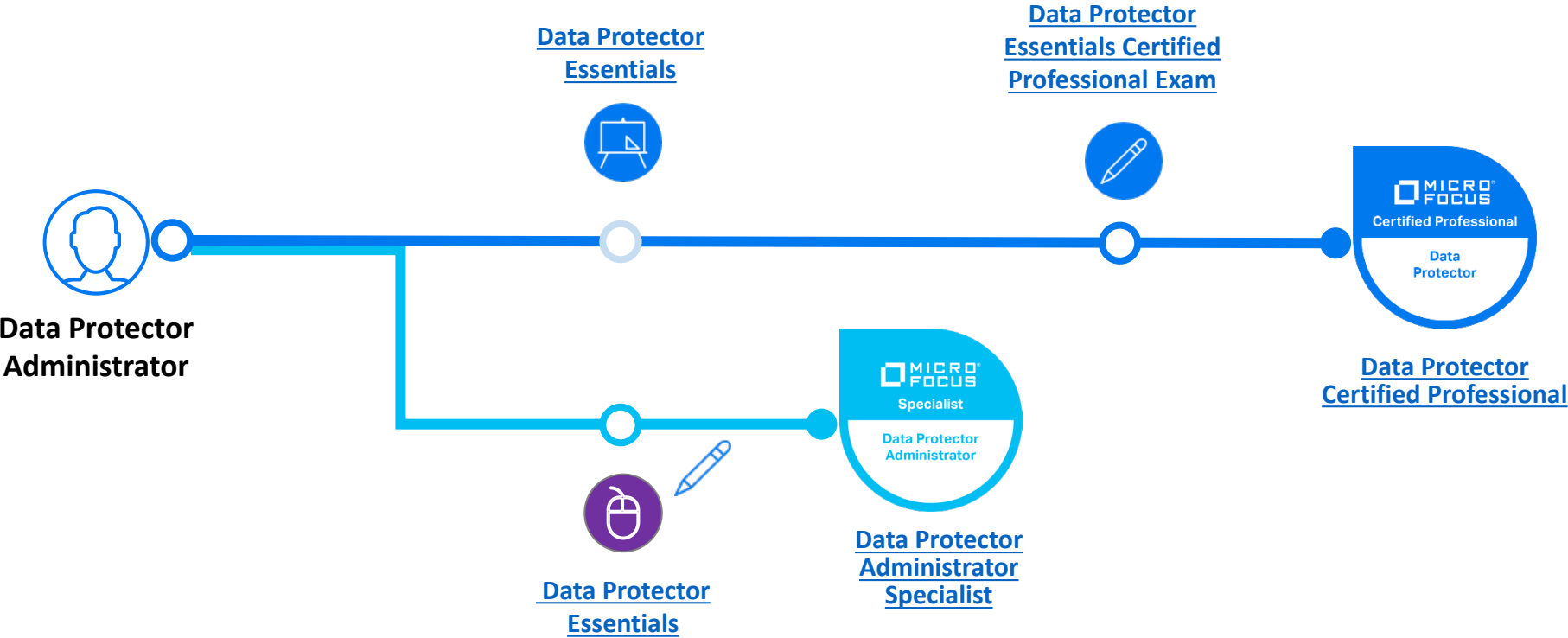


Data Protector
Specialist



Data Protector
Certified Professional

Data Protector Administrator



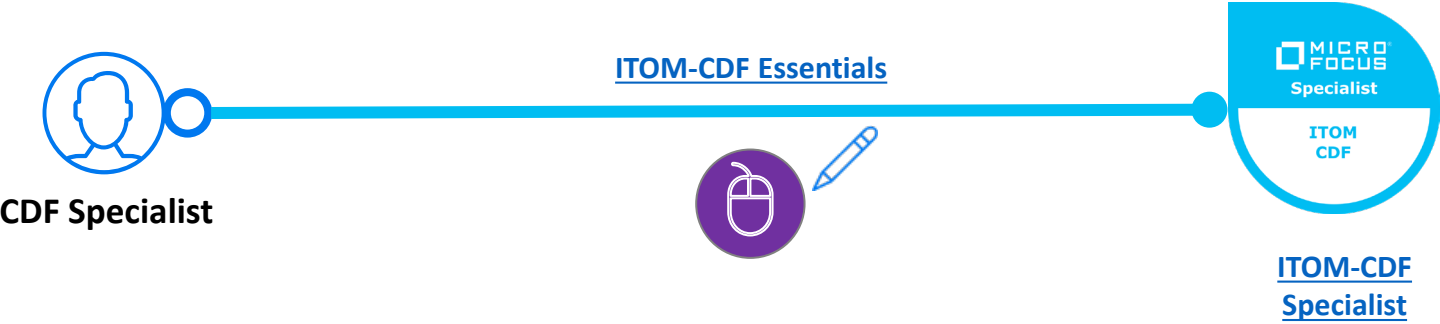
Data Protector Expert

(Currently no certification available)



Data Protector VMware Integration

Container Deployment Foundation (CDF) Specialist



Other Roles



HCM Administrators



OBM Administrators



DCA Administrators

Other Courses to Consider



3-day DCA Essentials



Hybrid Cloud Management Essentials



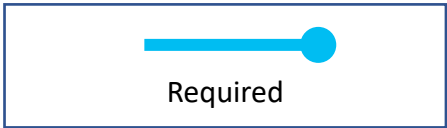
OBM Essentials



2-day SMAX Administration for Suite Administrators



5-day SMAX Administration for Tenant Administrators



For more information and assistance

Micro Focus Training

Learning Paths and Certification

Adoption Readiness Tool (ART)

Contact Us